

19b Osprey Court

Hawkfield Business Park Bristol

BS14 0BB

Tel: 0117 9642828

admin@silvacare.org.uk

Silva care 5 year plan- 2015-2020

To deliver innovative and affordable services for people with learning disabilities.

1.To ensure the sustainability of the company through planned growth and development and through robust, effective financial management and monitoring. We will provide cost effective services which reflect the right price for the local area.

2.Silva care is committed to continuous improvement and will re-invest profits in new service development, and in improving and maintaining services, buildings and equipment to a high standard.

3.Silva care’s most important asset is its work force.. We will ensure that we have the right people with the right skills and attitude, able to work flexibly, in line with the needs of those we support.

4. Silva Care believe technology is key to improving the way we provide our services. We will continue to extend our use of technology in our business systems and as a key component in assisting the people we support.

5. How we communicate both internally and externally determines the success and effectiveness of our service. We will therefore strengthen our dialogue with Stakeholders, the general public and internally